

OMAN AIR SATS CARGO LLC

Request For Proposal (RFP)

Sealed Proposal are invited from capable Companies to manage the Live Animal Holding Facility (LAHF) for handling, transportation and care of all animal types at Muscat International Airport, Cargo Terminal as per IATA Live Animal Regulations, Airline and Oman Airport Management Company Requirements for safe transportation and handling

| Proposal No. | Item | Proposal Submission Date |
|--------------|---|---------------------------------|
| PRS/2017/02 | Proposal for Live Animal Holding Facility (LAHF) for Handling, transportation, and care of all animal types at Muscat International Airport, Cargo Terminal as per IATA Live Animal Regulations, Airline and Oman Airport Management Company Requirements for safe transportation and handling. | 24 th Dec- 2017 10am |

The proposal should including Live Animal Import, Export, Safe to/from Aircraft Transportation, Provide Proper Storage / holding Facility, preparation of Import / Export Documentation, Customs Clearance, feeding and watering, Cleaning Animal and Cleaning Animal Containers as when required, Maintain right temperature storage/holding facility, provide clean environment facility, Provide Veterinary Care, fully trained specialized staff, facility of pick up and drop off of animals with appropriate container for transportation of live Animals etc. as per IATA Live Animal Regulations, Airlines and Oman Airport Management requirements for safe transportation and handling.

Companies submitting the RFP should show evidence of the following:

- Omani Company
- Grade One and above
- With Minimum 7 Years' Experience in animal care Business in Oman
- Must Be Specialized in animal Care & Handling As core business
- With Proven Track Record
- With Experience in Aviation

SUBMISSION REQUIREMENTS

1 Company History & Activities portfolio

1.1 Submit a company profile describing your services in animal handling and Care

2 Services to be offered at the LAHF

2.1 Describe in detail the business activity model and the services that would be carried out at the live animal handling facility

3 Pricing

3.1 Submit a pricing proposal for the activities that would be carried out at the LAHF.

4 Management & Rent proposal

4.1 Submit your proposal for the management and rent of the facility

5 Manpower

5.1 Describe the manpower and expertise that would be deployed in the facility

6 Any Additional Services

6.1 Describe the ancillary services, if any, that your company is engaged in that will add value to the live animal handling facility

7 Live Animal Handling Facility Marketing

7.1 Submit your customer value proposition

7.2 Submit the marketing model that will be applied to increase the live animal handling business at Muscat international airport

8 Safety Management

8.1 Describe your safety management system

9 Corporate Social Responsibility (CSR)

9.1 What are the types of CSR activities your company is engaged in currently, and whether this activity can reflect positively on the operations and reputation of the live animal handling facility

10 International Affiliations

10.1 Submit a list of any International memberships and affiliations your company has that would add value to the core activities of the LAHF.

11 Customer History and References

11.1 Provide Three animal related customer references



الطيران العماني ساتس للشحن ش.م.م

For submission of proposal or for further queries, please refer to:

Manager, HR and Admin Support
Oman Air SATS Cargo LLC, Cargo Building
P O Box 618, Postal Code 111
Muscat International Airport,
Sultanate of Oman
Contact: 24518371
e-mail: Abdullah.AIRashdi@omanairsats.com