



Oman SATS News



Oman SATS Participation in the Smart Transport and Logistics

Oman SATS was invited to participate as a key strategic partner in the Smart Transport and Logistics conference on November 5th 2024, organized by the German Embassy in the Sultanate of Oman. Our Senior Manager IT and Service Delivery Mr. Khalil Al Khanbashi was one of the speakers of the event, whereby he shared on the developments in the Company as well as how the company prepares for the future.

Oman SATS Celebrate the 54th National Day

Oman SATS marked the momentous occasion of the 54th Omani National Day with a vibrant celebration held in the cargo building at the Warehouse. The festivities brought together the company's dedicated Management team and its valued employees, fostering a spirit of unity and national pride. The gathering provided an opportunity for everyone at Oman SATS to come together and commemorate this significant milestone in the nation's history.





GDP Certificate 2024-2025

We are thrilled to announce the successful renewal of our Good Distribution Practices (GDP) certification, a testament to our unwavering commitment to the highest quality standards in the handling of pharmaceutical products. This prestigious certification, valid from October 31, 2024, to October 30, 2025, serves as an independent verification of our adherence to rigorous industry best practices and regulatory guidelines. It demonstrates our dedication to ensuring the safety, integrity, and efficacy of the pharmaceutical products we handle throughout the distribution process.



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SATS Superstars Safety Award Q4 (FY23/24)

This award recognizes teams who have showed protectiveness in improving safety and security at SATS Singapore and its subsidiaries. We are pleased to announce that Oman SATS employees have been recognized for the Q1 FY24/25 SATS Superstar Safety Award. Congratulations to the winners for their outstanding work in creating a strong safety culture inside Oman SATS.



المعادة السدة الماذة ديات

The Excellence in Corporate Operations Award

Oman SATS won the Excellence in Corporate Operations Award from the G2T Global Awards for the Arab World, held in Morocco. A well-deserved recognition reflecting our efforts and outstanding performance, honored by the presence of His Excellency Khalid bin Hilal Bamkhalef, the Omani Ambassador in Morocco.

End Year Appreciation Gathering 2024

The Annual Staff Appreciation Day. It is a tradition that we started since 2016 to honor our colleagues and out-sourced staff, where the lunch and dinner will be served by the Management Team. Great and meaningful tradition, reminding ourselves that we can only achieve together as a team, and that everyone in the team is an important member!



Staff Engagement

Manal Al Ismaili Senior Assistant - Procurement



Manal Mohsin Al Ismaili, an ambitious young Omani woman, proves that combining work and study is not impossible. Since graduating from the Higher College of Technology in Muscat in 2014, she has steadily made her way into the world of human resources and procurement, currently holding the position of Senior Assistant -Procurement at Oman SATS, while continuing her studies in Business Administration at Gulf College.

Manal's career path has not been without challenges. Balancing tight deadlines, academic research and exams, as well as increasing work demands, were some of the most prominent difficulties she faced. However, these difficult experiences did not deter her determination, but rather provided her with valuable lessons in adapting, setting priorities, and maintaining focus in the face of all challenges.

The turning point in Manal's life came when she joined Transom Ground Handling Company as a trainee in 2014. This first experience in the professional world not only gave her a realistic view of the nature of work, but also laid a strong foundation for her professional character, and instilled in her a love of challenge and hard work. Where she joined Oman SATS in 2019.

Message to my colleagues: "I extend my sincere thanks and appreciation to my dear colleagues, who were an integral part of this inspiring journey. Thanks to your teamwork and fruitful cooperation, challenges were transformed into opportunities for growth and success." Message to readers: "I urge you all to persevere and be prepared to adapt to different circumstances. Always remember that success lies in continuing to strive and learn, and not hesitating to take the first step towards achieving dreams.





Guest On Focus

Maktoum Al Badi Custom Clearance Agent

In the fast-paced world of customs clearance, Maktoum bin Rashid bin Saif Al Badi plays a pivotal role in facilitating the movement of goods through the air cargo terminal at Muscat International Airport. With eight years of experience at (Majan Shipping), Maktoum specializes in customs clearance, becoming an expert in this vital field. Customs clearance workers face constant challenges, the most important of which are the rapid changes in laws and regulations enacted by the Civil Aviation Authority and airlines.

For Maktoum, adapting to these changes was crucial. "Laws are constantly evolving to meet the requirements of international trade, which requires us to keep up with these developments on an ongoing basis," says Maktoum. To meet these challenges, Maktoum spared no effort in developing his skills, by delving into the study of customs laws and attending specialized workshops.

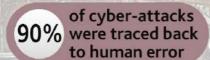
Maktoum was not alone in facing these challenges. Oman SATS, an important strategic partner, played a major role in facilitating his work. "Oman SATS contributed to simplifying the procedures, which saved us a lot of time and effort," explains Maktoum. This support has contributed to enhancing his confidence in the company and increasing his satisfaction with the services provided. Maktoum looks forward to continuing to develop his skills in the field of customs clearance, and gaining more experience in other related fields, such as logistics and supply chain management.

Maktoum aspires to become a leading expert in this field, and to contribute to the development of the trade sector in the Sultanate of Oman. "I believe that continuous development is the key to success in this field. I will continue to work hard to develop my skills, achieve my goals, and be part of the growth of the trade sector in our country.



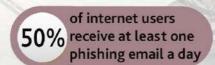
Security Awareness

The knowledge combined with attitudes and behaviors that serve to protect information and assets. As per cyber security experts, Cyber Security Awareness Programs are the most effective (and one of the top 5 controls) that organizations adopt in order to protect their corporate information and assets.



of employee do not know about critical information security controls

60%



Importance of Cyber Security **Awareness**

of the people in the world cannot identify a phishing emails

97%



of employee positively answered about the need of information security training

of security incidents at financial services organization actually involved either a current or former employee

72%

Therefore, we encourage all employees to attend the Cyber Security Awareness Course via the Learning Management System (LMS) for more information.